



# STAY IN TOUCH THIS SUMMER WITH OUR SECURE PHOTO GALLERY ACCESS, BUNK NOTES & BUNK REPLIES

We are excited to tell you about our continued partnership with Bunk1, allowing you to view photos of your camper, send "Bunk Notes", and receive "Bunk Replies" throughout the summer. Using a secure login, you'll be able to send a "Bunk Note" to your camper at any time of the day and it will be delivered with the regular mail the very next day. No need to wait for USPS to deliver - Bunk1 makes it easy to communicate with your child!

### **GET STARTED ON MAY 15TH!**

### Go to www.campstcharles.com

Click on "Current Families" and then hit the "Registration" button to access your Bunk1 account
PARENTS will log in using their email address and password.

**Please note:** All parents of current campers have accounts. If you do not know your password, go to <u>www.bunk1.com</u> and click "Need to reset your password?". You will be prompted to enter your email address and will then receive an email containing a link to reset your password. If you do not receive this email, please call Bunk1 at 1-800-216-9472 or email <u>support@bunk1.com</u>.

SECURE SUMMER PHOTO GALLERY	
<b>Viewing Photos:</b> Click "Photos" on the left to be taken to our photo gallery. Photos are organized into albums and available to view as thumbnails or as a slideshow.	<b>Step 1:</b> Starting Bundle" or "Bu costs \$1 and p
Adding Favorites: Save the photos you love and make it easy to find after the summer.	You have the o attaching photo Puzzles, borde adding these for
Adding to Cart: If you would like to purchase high resolution images or photo gifts (t-shirts, mugs etc), add them to your photo basket by clicking the basket icon	Step 2: Send y cabin, type in y Note" button. E

# SENDING BUNK NOTES

**Step 1:** Starting May 15th, you may purchase a "Family Bundle" or "Bunk Note Credits". A Bunk Note Credit costs \$1 and packages of various sizes are available.

You have the option to enhance your Bunk Note by attaching photos, adding baseball box scores, Sudoku Puzzles, borders, or twitter feeds. Please note that adding these features will utilize additional credits.

**Step 2:** Send your note. Select your camper's name and cabin, type in your message, then hit the "Send Bunk Note" button. Every 24 hours, camp will receive a presorted PDF of all the sent Bunk Notes.

# FREQUENTLY ASKED QUESTIONS:

### Can other relatives use these services?

Absolutely! As soon as you login, you will notice a button under the heading "Quick Links" to "Invite Family Members". Click that button, enter their details and they will be sent an email. PLEASE NOTE: this will prompt them to set up their own account. It does not provide them access to your account OR your Bunk Note Credits.

### What do I do if I have lost my password?

Go to <u>www.bunk1.com</u> and click "Need to reset your password?". You will be prompted to enter your email address and will then receive an email containing a link to reset your password.

### Accessing Bunk1 from a mobile device?

The Bunk1 website is mobile optimized. Accessing Bunk1 from a mobile device or tablet will look differently than it does on a computer screen. You will notice an orange bar at the top of the screen, with 3 lines on the left-hand-side. The lines provide access to the Bunk1 menu screen. Click this to navigate to photos, Bunk Notes and Bunk Replies.

Questions or Problems? Please call Bunk1 at 1-800-216-9472 or email support@bunk1.com

**Google Chrome is the preferred web browser** for using the Bunk1 System. You can download Google Chrome for free by visiting: <a href="http://www.google.com/intl/en/chrome/browser/">www.google.com/intl/en/chrome/browser/</a>.





#### BUNK REPLIES... HANDWRITTEN NOTES FROM YOUR CAMPER, SENT TO YOUR COMPUTER!

# USING BUNK REPLIES

- 1. As a parent, you provide your camper with our uniquely barcoded Bunk Reply Stationary. There are 2 options:
  - When registering for Bunk1, purchase unlimited Bunk Replies prior to camp (\$20). You will receive your barcoded stationary. Print off as many copies as you like and pack it for you camper to bring to camp!
  - Attach Bunk Reply Stationery when you send Bunk Notes to your camper (a pay-as-you-go option). 2 credits will be deducted from your account each time you choose to attach a reply.
- 2. Make sure your camper knows to write the reply on the bar-coded stationary & give it to camp staff. You will only receive a Reply from your child once he/she writes the note, turns it in to the camp office, and it is faxed into the system. Some campers will not write a response immediately and some may not write at all.
- 3. Camp staff fax all replies simultaneously to Bunk1. Our system reads the barcode & sends the Bunk Reply to you.



# FREQUENTLY ASKED QUESTIONS:

### What does this cost?

It costs a total of 2 credits for you to send Bunk Reply Stationery to your camper and receive a Bunk Reply in return. Alternatively, you can pay a flat fee to pre-print an unlimited amount of Bunk Reply Stationery (before camp starts).

### When will I get a Reply from my camper?

You will only receive a Reply from your child once he/she writes the note, turns it in to the camp office, and it is faxed into the system. Some campers will not write a response immediately and some may not write at all. Please be patient.

Questions or Problems? Please call Bunk1 at 1-800-216-9472 or email support@bunk1.com

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